



888-333-8888 • www.OneHourAirTampaBay.com

**Your Peace of Mind**

**PROPERTY PROTECTION & CLIENT RESPECT GUARANTEE**

Our installation technicians are the best in skill, attitude and workmanship and while they are in your home your property will be protected from any possible damage. Our technicians will not swear or use tobacco products while on your property. They will courteously answer any questions or concerns and leave your home as neat as they found it. They will wear protective floor savers and place floor protection on all work and traffic areas. If they fail to do any of the above we will give you one maintenance a year for 5 years at no charge to you.

**\$500 NO FRUSTRATION GUARANTEE™**

If your system breaks down during the first two (2) years and leaves you without heating or cooling, we guarantee to repair your system within 24 hours of the time you call us or we will give you \$500 for your frustration.

**\*TOTAL COMFORT GUARANTEE**

We want you to be comfortable, so that's why we guarantee that the system(s) we have installed in your home will heat or cool your home to a custom design specification for a full five (5) years.

We guarantee a temperature variance of no more than plus or minus three (3) degrees of the design specifications at your thermostat whether heating or cooling your home.

If the desired temperature selection is not achieved, we will make any specifications, repairs, and if necessary, replace the system at no additional charge to you.

\* Note: Homeowner must replace entire duct system for guarantee to apply.

**TOTAL REPLACEMENT "NO LEMON" GUARANTEE**

If the compressor in your air conditioner fails in the next five (5) years of installation, we don't just replace the compressor, we install a completely new condenser and give you a brand new five (5) year "No Lemon" Guarantee.

If the heat exchanger in your furnace fails in the first ten (10) years after installation, we don't just replace the defective heat exchanger, we install a completely new furnace and give you a brand new ten (10) year "No Lemon" guarantee.

**APPLES TO APPLES GUARANTEE**

Anyone can make something cheaper by cutting corners and pricing it for less. So, it's important to know what is and is not included in any heating and cooling system you choose for your home.

The Apples to Apples Guarantee is our promise to you that you cannot find a comparable installation for less . . . or we'll pay you a \$250 bonus over the difference. All we ask is that the comparison be "apple to apples".

**EXCLUSIVE TWO-YEAR SATISFACTION GUARANTEE**

Assures your complete satisfaction with your investment in your comfort system (or component). You must be satisfied with the craftsmanship and materials provided.

If within two (2) years from the date of your agreement, you are dissatisfied with the performance of your comfort system (or component) we will make any and all modifications (including replacement of the system or component, if necessary) to meet your satisfaction.



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**Thanks for the Referral!**

Refer a friend or relative, and...  
You both receive \$50!

Once we do the job, we pay you \$50  
and the buyer of the new system \$50!

Professionally Trained By!  
Representatives Standing By!

